



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS AIR FORCE MATERIEL COMMAND
WRIGHT-PATTERSON AIR FORCE BASE, OHIO

10 DEC 1999

MEMORANDUM FOR SEE DISTRIBUTION

FROM: HQ AFMC/DR
4375 Chidlaw Rd Ste 6
Wright-Patterson AFB OH 45433-5006

SUBJECT: Technical Order (TO) Data Management and Clean-up

1. Joint Computer-Aided Acquisition and Logistic Support (JCALS) successfully completed Operational Test (OT) and became operational at the AFMC air logistic centers 19 Aug 99. SAF/AQ and USAF/IL memorandum, 27 Sep 99, endorses JCALS as the Air Force's standard TO management system tool and infrastructure and directed MAJCOMs to prepare to implement JCALS to achieve the greatest return on investment. Current JCALS functionality replaced the legacy TO Management Information System (G022) in its entirety. The JCALS tool gives us the capability to improve upon legacy "paper" processes and to reengineer processes so that we are poised to take full advantage of the capabilities offered by digital data. Additionally, JCALS places the day-to-day input and update of TO management information directly in the hands of the Single Manager (SM).
2. Since JCALS became operational, many system problems have been directly tracked to poor quality of TO management data. JCALS has built in checks and balances that will not allow processes to complete if the data is invalid or missing. Furthermore, TO system customers continue to identify data accuracy problems and are expressing reduced confidence in the system. Online, real-time access to the TO management data mandates data accuracy and completeness be a top priority for SM's.
3. The JCALS Desktop Instruction (DI) Manual has been distributed to JCALS users and is being updated on a regular basis. It provides TO Managers, Technical Content Managers, and Distribution Managers with the operating instructions and proper sequencing of functions to ensure TO management data can be easily and properly maintained. This information is being distributed through your JCALS site POC.
4. Center Commanders have expressed frustration about their inability to effectively execute TO management processes since we have cut over to JCALS. AFMC/CV has asked that the Army JCALS program manager brief us on the full extent of the problems and their proposed fixes. This meeting is scheduled for 5 Jan 00. To ensure that the Air Force has stepped up to our responsibility, SMs must take immediate action to review your TO management data for accuracy and instruct your TO management offices to follow the JCALS DI to execute their TO management process. Our POC for this effort is Ms Stacy Teate, HQ AFMC/ENBP, DSN 468-3157 or Ms Pam Sutton, MSG/ILMP, DSN 674-0788.

ROBERT P. BONGIOVI
Major General, USAF
Director, Requirements

cc: (listed on next page)

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